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July 17, 2012

Ms. Beth Salak, Director  
Florida Public Service Commission  
Division of Competitive Markets and Enforcement  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**RE: TL 718, Quincy Telephone Company;  
Revise Low-Income Assistance Programs Tariff**

Dear Ms. Salak:

Included in this submission are the following tariff pages for Quincy Telephone Company:

**Section A3                      Fifth Revised Sheets 8.3 & 8.4  
    First Revised Sheet 8.5**

The purpose of this filing is to make revisions to the Low-Income Assistance Programs Tariff. These revisions are being made to comply with FCC Order No. 12-11 (Lifeline/Link-Up Order).

The redlined tariff sheets are also included with this filing.

**TDS Telecom requests this filing become effective August 1, 2012.**

If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in black ink that reads "Rachelle A. Ladwig". The signature is written in a cursive style.

Rachelle A. Ladwig  
Sr. Administrator-Tariffs  
[rachelle.ladwig@tdstelecom.com](mailto:rachelle.ladwig@tdstelecom.com)  
608.664.4169

Enclosures

cc: Kris Groth, TDS Telecom

**GENERAL EXCHANGE TARIFF**

**QUINCY TELEPHONE COMPANY**  
**d/b/a TDS TELECOM/QUINCY TELEPHONE**  
Florida

Section A3  
Fifth Revised Sheet 8.3  
Cancels Fourth Revised Sheet 8.3

**BASIC LOCAL EXCHANGE SERVICE**

**D. LOW-INCOME ASSISTANCE PROGRAM (LIFELINE)**

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Lifeline Assistance was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas. The structure of the program is outlined in the following paragraphs.

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1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

a) Customers must participate in one of the following programs: Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), Supplemental Nutrition Assistance Program (SNAP) a/k/a Food Stamps, Medicaid, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), National School Free Lunch Program (NSLP).

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b) All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.

c) The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A Secondary Service Order charge will not apply for existing customers subscribing to or being deleted from Lifeline Assistance.

d) The Company will reconcile and confirm eligibility periodically, at a minimum annually, by providing the agency with a listing of all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the customer of ineligibility.

2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.

ISSUED: July 17, 2012

EFFECTIVE: August 1, 2012

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

Section A3  
Fifth Revised Sheet 8.4  
Cancels Fourth Revised Sheet 8.4

BASIC LOCAL EXCHANGE SERVICE

D. LOW-INCOME ASSISTANCE PROGRAM (LIFELINE) (Continued) (T)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- 6) No service order charges will apply when service is initiated or canceled by a customer.
- 7) One Lifeline discount is allowed per household. The FCC defines "household" as any individual or group living together at the same address as one economic unit. (N)  
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(N)

c. Credits

The following credits\* will apply for each customer eligible for Lifeline Assistance:

	<u>Monthly Credit*</u>	
1) Federal Credit to Residential Access Line	(1)	(C)(R) (D)
2) State Credit to Residential Access Line	\$3.50	(T) (D)

\* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.  
 (1) Authorized FCC rate.

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

Section A3  
First Revised Sheet 8.5  
Cancels Original Sheet 8.5

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BASIC LOCAL EXCHANGE SERVICE

D. LOW-INCOME ASSISTANCE PROGRAM (LIFELINE) (Continued)

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2. Lifeline Connection Assistance (Link-Up)

Per FCC Order 12-11 (Lifeline/Link-Up Order), Lifeline Connection Assistance (Link-Up) support is eliminated effective April 2, 2012.

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(D)

(D)

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ISSUED: July 17, 2012

EFFECTIVE: August 1, 2012

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

Section A3  
Fourth Revised Sheet 8.3  
Cancels Third Revised Sheet 8.3

BASIC LOCAL EXCHANGE SERVICE

**APPROVED**

D. LOW-INCOME ASSISTANCE PROGRAMS (LIFELINE)

Low-income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

- a) Customers must participate in one of the following programs: Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), National School Lunch Program (NSLP) - Free Lunch or Bureau of Indian Affairs programs.
- b) All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.
- c) The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A Secondary Service Order charge will not apply for existing customers subscribing to or being deleted from Lifeline Assistance.
- d) The Company will reconcile and confirm eligibility periodically, at a minimum annually, by providing the agency with a listing of all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the customer of ineligibility.

2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.

ISSUED: September 11, 2006 July 17, 2012

EFFECTIVE: September 26, 2006 August 1, 2012

BY: Paul E. Pederson, Vice-President

Joel Dohmeier

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Supplemental Nutrition Assistance Program (SNAP)  
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(N) (T)  
(N)

(C)

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY  
d/b/a TDS TELECOM/QUINCY TELEPHONE  
Florida

<sup>Fifth</sup> Section A3  
Fourth Revised Sheet 8.4  
Cancels Third Revised Sheet 8.4  
<sup>Fourth</sup>

BASIC LOCAL EXCHANGE SERVICE

**APPROVED**

D. LOW-INCOME ASSISTANCE PROGRAMS <sup>(LIFELINE)</sup> (Continued)

(T)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- 6) No service order charges will apply when service is initiated or canceled by a customer.

- c. Credits <sup>⇒) One Lifeline discount is allowed per household. The FCC defines "household" as any individual or group living together at the same address as one economic unit.</sup> (N)

The following credits\* will apply for each customer eligible for Lifeline Assistance:

	Monthly Credit*	
1) Federal Subscriber Line Charge Credit <sup>to Residential Access Line</sup> (1)		(C)(R)
<del>2) Initial Federal Credit to Residential Access Line</del>	<del>\$1.75</del>	(D)
<sup>2,3)</sup> State Credit to Residential Access Line	\$3.50	(T)
<del>4) Additional Federal Credit to Residential Access Line</del>	<del>\$1.75</del>	(D)

\* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

- (1) Authorized FCC rate. (N)

ISSUED: November 30, 2001 <sup>July 17, 2012</sup>

EFFECTIVE: January 1, 2002  
<sup>August 1, 2012</sup>

BY: Paul E. Pederson, Vice-President

*Joel Dohmeier*

